



Lifetime Warranty Disclaimer

Limited Slip Differentials

Gripper Differentials Ltd – Lifetime Warranty

Warranty Start Date

This Lifetime Warranty applies only to qualifying components purchased on or after 1st January 2014 from Gripper Differentials Ltd. Components purchased before this date are not covered.

What is covered?

This Lifetime Warranty applies only to individual components purchased directly from Gripper Differentials Ltd.

We cover defects in material or workmanship under normal use for the lifetime of the component. During the warranty period, Gripper Differentials Ltd will repair or replace, at no charge, any component or part of the differential that proves defective due to faulty materials or workmanship, subject to full inspection.

Exclusions: Serviceable parts such as clutch plates, bellevilles and wavey washers are considered maintenance items and are not covered.

What will we do?

If a covered issue arises, we will:

- Carry out a full inspection of the component to confirm the cause of failure.
- Repair the defective component at no charge, or
- Replace it with a new component or part.

How long does coverage last?

- The warranty is valid for the lifetime of the component, once it has been registered on our website.
- A replacement component assumes the remaining warranty coverage of the original item.

What is not covered?

This warranty does not cover problems caused by:

- External factors: crashes, misuse, or impacts affecting the differential.
- Differentials serviced/rebuilt incorrectly by another party.
- Installation errors: including incorrect shimming, drive shafts of improper length, or incorrect disassembly/reassembly.
- As per our terms and conditions (14. ii) Gripper Differentials shall not be liable for any further or other claim in respect of loss, damage, injury or expense of whatever nature arising in any way from or out of any goods sold by the Company, including external components outside of the differential unit.

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Example:

Please see to the right an image of an example of the driveshafts being too long, hitting the cross pins which causes them to bend, seizing the planet gears resulting in catastrophic damage which again, is not covered under warranty.



What must you do?

To obtain warranty service, you must:

1. Complete the online warranty registration form with full customer details.
2. Confirm receipt of registration by email or phone.
3. Return the component for a full inspection to determine eligibility for warranty coverage.

When shipping your unit back to us please ensure it's only the differential not the housing/casement and it's been cleaned from oil. Ensure you send your details including phone number, email and address to return the unit and what set-up you require (ramp angles/ preload). If you're not sure please give us a call and we can advise.

Shipping Address

Gripper Differentials Limited
Unit 19 Brindley Road
Bayton Road Industrial Estate
Exhall, Coventry
CV7 9EP

Email: sales@gripperlsd.com
Telephone: +44 (0)2476 638564

The Gripper Team